

Shipping:

- Orders placed Early-in-the-day help us to accommodate your needs.
- We request that our clients allow at least 48 hours (2 business days) to prepare most **compounded medications**. This time frame permits us to review your records, prepare the medication and put it through our Quality Assurance process.
- New Prescription Compounded medications may be prepared faster as patient care may require that a particular medication be started immediately.
- We ship throughout the Continental United States using various national carriers including UPS and USPS Delivery Services.
- Local (Chicagoland area) delivery is available using local and national carriers.
UPS, USPS, CBS, and UDS Delivery services.
- Local **same day service** may be available if an order is placed by 10 AM on a weekday. Same Day Delivery is available for an additional cost.
- Next weekday service may be available for on-the-shelf already prepared products.
- In some cases, expedited service may be available for an additional charge.
- Our **minimum shipping rate** is \$ 10.50. Products requiring temperature safe packaging have a minimum shipping fee of \$12.50.
- Please call us for specific shipping information as pertains to your particular order regarding options & rates.

***Disclaimer:** Any temperature sensitive items will not be shipped over weekends or holidays. This is to ensure the potency and integrity of the product.*